Complaints form

Date*

Distributor no.

Name*

E-mail*

To help you in the best possible way, we need your order number. By stating the order and position number, we can process your complaint more quickly.

Order no.*

Pos. no.*

Customer Name

Address of your Customer*

Floor

Postal code*

Town*

Phone number*

E-mail*

Does repair require scaffolding, a lift or more people?*

Yes No

Damage

- Glass - inform felt number
- Wood
- Surface
- Hardware
- Other
- Transport
- Leaks
- Missing parts

Description

Have you inspected the defect?*

Yes No

Is the product fitted correctly?*

Yes No

Proposal for resolution of the complaint

I confirm to have read and accepted the Vrøgum-Svarre privacy policy*

Your data is stored and processed in accordance with the current Vrøgum-Svarre privacy policy

Save the file and send it by email to: reklamationer@vrogum.dk (Remember to send valid photo documentation)

Required*